

Approved Software List

Operating Systems

Below is a list of operating systems that are approved for contractors to run in order to access Scribeway. Failure to conform to this may result in termination and cancellation of your agreement in terms of clause 9 set out therein. Any contractor who feels that their denial of access is in error should report it as such to the technology department. Exceptions may be made on a case by case basis should the technology department deem the infraction to be erroneous.

This list may be altered from time to time as systems move in to or out of active support status by their respective developers. While the best effort will be made to communicate this to you, it is the responsibility of the contractor to ensure that they remain compliant. This document will not necessarily be up-to-date and should serve as a **guideline**. To be sure whether your software is in active support status, you will need to refer to the “Support status” section on the Wikipedia page for your specific software. You may use the software checker at <https://secure.scribewaymain.com/compliance.php> to check whether your software will be allowed on ScribeWay.

Microsoft Windows

- Windows 8.1 (End of life 10 Jan 2023)
- Windows 10

Apple macOS

- macOS 10.14 Mojave (End of life 30 Nov 2021)
- macOS 10.15 Catalina
- macOS 11 Big Sur

Linux (and derivatives)

- CentOS 7
- Debian 9 Stretch
- RHEL 7
- Ubuntu 16.04 LTS Xenial Xerus
- Ubuntu 17.10 Artful Aardvark
- Ubuntu 18.04 LTS Bionic Beaver

iOS

- iOS 12 or later

Android

- Android 9.0 Pie or later
- Android 10
- Android 11

Other

- Chrome OS

Any version of any operating system not listed above shall be deemed as unacceptable unless otherwise agreed upon by the technology department.

Microsoft Office

Below is a list of approved versions of Microsoft Office that contractors are permitted to utilise in order to produce transcripts. As is the case with operating systems above, certain versions may move in to or out of support status at any time and as such will no longer be acceptable to use. The onus is on the contractor to ensure that the version of Office that they are running is still approved.

Where the entire Office suite is not deployed (for example, only Microsoft Word has been purchased/installed) the version of that standalone application should be the equivalent of one of the full suites.

Microsoft Windows

The suite(s) listed below apply to Microsoft Windows ONLY:

- Microsoft Office 2016 (Traditional Packaged Editions)
- Microsoft Office 2016 (Office 365 Edition)

Apple macOS

The suite(s) listed below apply to Apple macOS (formerly Mac OS X) ONLY:

- Microsoft Office 2016 (Traditional Packaged Editions)
- Microsoft Office 2016 (Office 365 Edition)

Unsupported

The suite(s) listed below are not acceptable for use. Parentheticals indicate the operating system upon which the relevant suite runs. Contractors utilising these suites should upgrade immediately:

- Microsoft Office 2003 and earlier (Microsoft Windows)
- Microsoft Office 2007 (Microsoft Windows)
- Microsoft Office 2004 and earlier (Apple Mac OS X)
- Microsoft Office 2008 (Apple Mac OS X)
- Microsoft Office 2011 (Apple Mac OS X)
- Apache Open Office, any version (All Operating Systems)
- Libre Office, any version (All Operating Systems)
- Kingsoft Office, any version (All Operating Systems)
- iWork, any version (Apple Mac OS X)

Any version of any word processing suite not listed above shall be deemed as unacceptable unless otherwise agreed upon by the technology department. Any queries should be directed, in writing, to the technology department at the address listed on the first page.

Changelog

Date	Change	Author
14-01-2020	Removed Windows 7	Caelan
13-10-2020	Removed Office 2013	Caelan
01-12-2020	Removed macOS High Sierra	Caelan
11-08-2021	Removed iOS 11	Caelan
11-08-2021	Updated EoL for macOS Mojave	Caelan
11-08-2021	Update EoL for Win 8.1	Caelan